



## **Reservation policies regarding check-in :**

**Check-In Time:** Standard check-in time is **2:00 PM**. If you arrive on the same day of your booking but early it can be 4,5,6 am that is before **2:00 PM** there will be an additional fee of 40 USD.

**Breakfast:** Breakfast on your arrival day as per booking policy is not included, however if you would like to have breakfast there will be an additional fee of 20 USD per person.

**Check-out time :** Standard check-out time is set at **11:00 AM**. If you would like to stay in the room after the check-out time, you may do so for an additional fee of 40 USD until **6:00 PM**. If you would like to stay in the room longer from **11:00 AM** until **11:00 PM**, you may do so for an additional fee of 120 USD. This includes the Room, Lunch, Dinner and Beverages. Please note that if you wish to extend your package, all members of your party must extend together. It is not possible for only one person to extend individually. Please note that if you purchase an all-inclusive package, it is valid only for you and cannot be transferred or shared with others.

Your All-inclusive package will end at **11:00 AM**. You can take the same package until **6:00 PM** for an additional fee of 20 USD per person.

**Note:** If you would not like to take the late check-out then you will have to check out by **11:00 AM**. If you are not interested in extending your all inclusive package then we need to remove the red paper bracelets at **11:00 AM**.

**Late Check-out:** If you are planning on taking a late check-out, please inform the Reception one day before. If you have not informed the reception for a late check-out and the Do-not-disturb sign on your door at **11:00 AM**, the hotel has a right to knock on your door and make sure we get the room. For guests who will not be interested in extending their package, we have a 24hr Desk service at the reception so you may leave your luggage here and continue using the hotels facilities.

**Tour & Excursions:** As per hotel policy, any missed meals and beverages while you are on your Tour or an Excursion, during your stay will not be compensated on the last day. We strongly advise against taking excursions with beach boys, even though they may offer lower prices, we cannot guarantee your safety or the quality of the experience. We recommend booking excursions through our hotel or trusted partners to ensure a secure and enjoyable experience.

**BY MANAGEMENT  
THE ONE RESORT**



**Please note :**

**All Inclusive meals and drinks are served from :**

**Breakfast:** 8:00 am - 10:00 am

**Lunch:** 13:00 pm - 15:00 pm

**Dinner:** 19:00 pm - 21:00 pm

Beverages from 10:00 am - 22:00 pm

**Your All Inclusive package does not include :**

Room service

Mini Bar

SPA Treatments

Transfers/Excursion

Laundry Service

À la Carte

Bicycles

Imported Spirits